



QuickBooks Desktop | What you need to know

⚠️ What's Happening?

Intuit is gradually phasing out QuickBooks Desktop. They **stopped selling new subscriptions** of Desktop Pro Plus, Premier Plus, and Mac Plus to new U.S. customers as of Sept 30, 2024. Older versions are losing support on a rolling schedule. **Your software won't stop working overnight**, but important services like payroll and bank feeds will shut down after your version's end-of-support date.

📅 Key Dates

May 2023	Support ended for QuickBooks Desktop 2020 and before (all versions)
May 31, 2024	Support ended for QuickBooks Desktop 2021 (Pro, Premier, Enterprise, Mac)
Sept 30, 2024	Intuit stopped selling new Desktop Pro Plus, Premier Plus & Mac Plus to new U.S. customers
May 31, 2025	Support ended for QuickBooks Desktop 2022 — no updates, payroll, bank feeds, or tech support
~2027	Desktop 2024 expected to reach end-of-support (existing yearly subscribers can renew until then)

Note: QuickBooks Desktop Enterprise continues to be sold and supported with no announced end date.

🛑 What Stops Working After Support Ends?

Once your version passes its end-of-support date, you lose:

- **Security updates & bug fixes** — data becomes more vulnerable
- **Payroll tax tables** — calculations will be wrong
- **Bank feeds & online banking** — manual transaction import required
- **QuickBooks Payments** (credit card / check processing)
- **Live technical support** from Intuit

Your data stays on your computer and you can still open QuickBooks, but connected features stop.

✅ Your Options Going Forward

1. Upgrade to Desktop 2024 — Only available if you previously bought the Quickbooks Yearly service which is no longer sold. Buys time through ~2027. Same interface and features. Good short-term fix, but Intuit is moving away from Desktop and this will be the last version.

2. Migrate to QuickBooks Online (Recommended)

Cloud-based access from any device, automatic updates and backups, real-time collaboration, and a large app marketplace. If you don't depend on Desktop-only features like sales orders or advanced inventory, **QBO is the best long-term choice**. Migration typically takes a few days. **WebGuy IT can help you plan and execute the transition.**

3. Switch to an alternative — Xero, FreshBooks, or Sage may fit. Requires data migration and retraining.

4. Stay on Desktop Enterprise — Not affected by the stop-sell. Higher cost, but keeps the full Desktop feature set.

💰 Approximate Pricing Comparison

Product	Approx. Cost	Notes
Desktop Pro Plus (renewal)	~\$1,149/year	No longer sold to new customers
Desktop Premier Plus (renewal)	~\$1,609/year	No longer sold to new customers
Desktop Enterprise Silver	~\$1,730/year	Still available for new purchase
Desktop Enterprise Gold	~\$2,340/yr + per-employee fees	Includes payroll
QBO Simple Start	~\$38/mo (\$456/yr)	1 user, basic accounting, limited number of clients
QBO Essentials	~\$75/mo (\$900/yr)	3 users, bill mgmt, time tracking
QBO Plus	~\$115/mo (\$1,380/yr)	5 users, inventory, projects
QBO Advanced	~\$275/mo (\$3,300/yr)	25 users, advanced reporting

Prices are approximate as of early 2026 and subject to change. QBO often offers 50% off for the first 3 months.

💡 Quick Tip: Check Your Version

Open QuickBooks and press **F2** (or **Ctrl+1**) to see your Product Information window with your version, release number, and license details.